



# empower:abilities

1450 W Cambridge St, Springfield, Missouri 65807  
Voice/TTY: 417-886-1188 -- Toll Free: 800-676-7245

[Date]

Dear [Restaurant Name] Management,

I hope this letter finds you well. We are pleased to inform you that your restaurant has successfully passed our Restaurant Access Points (RAP) survey. Your commitment to providing accessible dining experiences to all members of our community is commendable, and we applaud your efforts.

The RAP survey evaluates five key aspects of accessibility: the parking lot, entrance, inside the building/tables, restrooms, and customer service. We are delighted to report that your establishment met or exceeded expectations in all of these areas.

Your dedication to ensuring that individuals with diverse mobility needs can enjoy a seamless dining experience at your restaurant is truly appreciated. Your proactive approach to accessibility sets a positive example for other establishments in our community.

Should you ever require assistance or guidance on maintaining and further improving accessibility standards, please do not hesitate to reach out to us. We are here to support you in any way we can.

Once again, congratulations on passing the RAP survey. We are grateful for your commitment to inclusivity and look forward to continuing to work together to create a more accessible environment for all.

Sincerely,

The RAP Committee at empower:abilities