

## Nuts and Bolts of Building a Volunteer and a Peer Support Program: Chat

00:30:34 Shana Ayscue: Aside from what's on the list, we have volunteers working the front desk, answering the phone, greeting visitors, taking temperatures as people come in the office, and assisting with the intake forms.

00:31:08 Lydia Cosgrove (she/her) with Disability Rights & Resources: We use volunteers at the front desk to answer the phone and to assist with fundraising events.

00:44:34 Maniesha: Connecting Volunteers to meet social needs during covid

00:45:25 Jordan Hayes (she, her): Maniesha, I love that idea!

00:45:37 Maniesha: YEs! you are correct!

00:51:52 Shaylin Sluzalis (she/her): APRIL has an Emergency Preparedness and Response Committee. We meet every month on the 2nd Monday of the month (except for this month due to the conf) learn more and register for the meetings here <https://www.april-rural.org/index.php/en/advocacy/disaster-and-emergency-preparedness>

00:52:38 Disability Network: Thank you for sharing, Shaylin!

00:55:24 Max Ryser: Thank you, Shaylin.

01:02:39 Renota Shepherd: We as a staff work as a team and share this task which makes it nice because we all are getting experience in this area.

01:03:26 Renota Shepherd: We were gearing up to start a volunteer team but them COVID reared its head again!

01:04:56 Dee Ann Har: in college towns does anyone call on their universities volunteer services? the CIL I'm currently the Board chair for has used the university volunteer services in the past.

01:05:58 Youth LEADNC: Is there any one here who is connected to a Youth Leadership Forum (YLF) by any chance? If so, how do you manage volunteers for such a large event?

01:09:21 Kaylann Mentrup-Walton Options: I work with someone who is connected to YLF

01:13:54 Youth LEADNC: What state, Kaylann?

01:16:55 Heather Everson- Options RCIL: We have not done this, but having a booth with information about the CILs and having a volunteer signup.

01:19:05 Shana Ayscue: Our staff members have reach out within their inner circle asking their church community, relatives and friends who have acquaintances, and asking our local resources.

01:19:45 Kaylann Mentrup-Walton Options: south Carolina, typically our other CIL is the main planner but we work together with them to fun it

01:19:58 Kaylann Mentrup-Walton Options: run it I mean. not fun it!

01:21:00 Maria Cordova - The Independence Center: Did someone say earlier that college students were getting credits to volunteer? Maybe high school students wanting volunteer hours and would be interested in volunteering as well? This could also be an intergenerational opportunity.

01:21:50 Maniesha: Internships that are approved by the Uni will give credit

01:22:04 Maniesha: its dependent on the case/class/Uni and Student

01:22:37 Shana Ayscue: Also, most colleges/university have a disability center or an office of accessibility that will sometimes have persons with disabilities wanting to volunteer.

01:23:08 Shana Ayscue: colleges/universities

01:23:36 Cody Butler: Recruiting youth has been has been challenging. I think a lot of us are really busy with school and other responsibilities, and we don't have a lot of money to work with. And working more than a few hours a month unpaid can be a tall order for youth

01:23:58 Dee Ann Har: Some Universities will credit a volunteer commitment that has been extensive for field experience.

01:28:08 Max Ryser: Suggestion: Also look at established volunteer-based organizations that have experience with people with disabilities, such as Lions International.

01:28:57 Youth LEADNC: I try to remind youth volunteers that this is an opportunity for leadership experience that they can put a college application or a resume even though it is an unpaid position.

01:29:08 Max Ryser: Here's their website if anyone is interested in doing something with them. Link: <https://www.lionsclubs.org/en>

01:30:08 Bob Crayton: Do you have bilingual volunteers and how do reach out to the Latino youth and communities?

01:30:13 Cody Butler: These are great suggestions, thanks everybody!

01:31:10 Renota Shepherd: Loving all of the information shared!

01:32:25 Max Ryser: Last thing I'll mention re: Lions and other organizations is that they also carry brand recognition and are generally known by people everywhere because they have strong roots in local communities, so they're potentially instrumental in bringing independent living more exposure in communities and the more exposure IL has, the more support it should gain, and so forth. (Thank you.)

01:32:48 Elisha Lownds: I really like how you are looking out for the volunteers as a whole and even including mental health with bereavement training.

01:33:30 Jamie Whitfield: If you have a university in the area, check with their foreign language departments to see if they know where the local community is found.

01:34:25 Bob Crayton: Thanks, Jamie! Great suggestion!! 👍👍

01:35:11 Kaylann Mentrup-Walton Options: we have also partnered with our local university to have an intern help us in translating all of our forms and activities to other languages.

01:36:27 Bob Crayton: Loved "we have also partnered with our local university to have an intern help us in translating all of our forms and activities to other languages."

01:38:01 Bob Crayton: Thank you, Kaylann from our Sister Carolina State!! 👍

01:38:32 Kaylann Mentrup-Walton Options: you are more than welcome! we love working with all of our partners

01:38:43 Jamie Whitfield: Also, for CILs with a college, community college, or university nearby. Talk to the school's engagement coordinator to see if they would be interested in hosting a local non-profit meet/greet. It is a fantastic opportunity for non-profits to learn about CILs and vice-versa. It also helps the university learn where they can steer students for volunteer opportunities.

01:41:04 Abby Ritter (she/they): Kyle, could you repeat that so I can put it in the chat again?

01:41:28 Abby Ritter (she/they): amandam@cilww.com

01:41:29 Kaylann Mentrup-Walton Options: we are also working on a potential partnership with a local university's education department about having them do their student teaching for special education majors. Pre-ETS classes are considered a non traditional teaching form and it is an awesome opportunity for future teachers to have different options than going to a public or private school

01:42:02 Maria Cordova - The Independence Center: I did find the resources listed on ILRU. There is a lot, thank you!

01:46:37 Abby Ritter (she/they): Here's my sister and brother-in-law's recording email and email TipaStudio@gmail.com <https://tipa166635900.wordpress.com/>

01:47:11 Bob Crayton: Thank you, Andy!

01:47:25 Jamie Whitfield: Kaylann, I have thought about doing that as well here. Our local university has a significant educational and educational psychology school including graduate levels.

01:48:11 Andy : Thanks Abby for putting that up. Your welcome everyone.

01:48:31 Jamie Whitfield: 🍌

01:48:56 Max Ryser: Social work departments would be good, too. Not just education or psychology majors. Be a good experience for aspiring social workers in training. Thank you to everyone.

01:49:01 Youth LEADNC: Thank you!

01:49:16 Renota Shepherd: Thanks!