**APRIL Virtual Conference 2020 FAQ**

**Q: When will I get my conference login information?**

**A:** Once registration closes, which is anticipated to be October 2nd, we will be able to upload all the emails that we have acquired through registration and you can anticipate to have an email by October 6th.

**Q: How will I know my login credentials?**

**A:** Your credentials will come from:

APRIL 2020 Conference [elissa@april-rural.org](mailto:elissa@april-rural.org)

**Username:** will be your email address

**Password:** You will be sent a temporary password and when you login to the conference website <https://www.april-rural.org/conference/> the first time you will be prompted to change it. Make sure to write it down!

**Q: How will I get presentation materials if I need them ahead of time?**

**A:** Once you have set your password and logged into the website, you will be able to click on the workshop title for each day under the agenda tab and pull up the workshop description, materials the presenter has submitted, connection instructions, and bios for your presenters. This will also be where recordings from sessions that have already occurred will be placed.

**Q:** **I am trying to login and it keeps saying “the host has another meeting in progress” what do I do?**

**A:**  Do not fear! This just means that the previous session has not ended yet and that you are trying to get into this meeting a little too early. Please do not login to your session more than 15 minutes before the schedule start time. This will allow for us to close the previous session and get your session up and running. We appreciate your patience as we are learning all about online conferencing.

**Q: What about CART and ASL Interpreters?**

**A:** CART and ASL interpreters will be supplied for every session. We will review accessing these accommodations before each session.

**Q: Can I participate without using the Zoom platform?**

**A:** First of all, even if you do not have a video camera or microphone, you can still use the zoom platform to access the slides and the chat. You can participate using your speakers for the audio and the chat to ask questions if your microphone is not working. You can also call in if you want to be able to have the option of speaking with your telephone. Please note that long distance charges may apply if you do not have free long distance.